

## DISPATCHER OF THE MONTH

We are pleased to recognize HWI016 as July's DOTM! He has transmitted over 1000 alerts since becoming a dispatcher in December 2018. Mahalo nui loa!

*Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.*

## SPELL IT OUT



The Quality Assurance Team continues to see several dispatchers

using the LSO (Lines

Stretched and Operating) abbreviation when adding details to a page. In the early days when IPN served mostly buffs this was a great way to let people know what was taking place on scene.

Since those early days, IPN has evolved into a larger and more diverse organization, encompassing multiple disciplines and interests. While buffs are still a vital part of our community, a significant portion of our members are not hip to "fire speak." This has motivated us to eliminate abbreviations and terms that may not be understood.

Please use "3 Lines Run" or "3 Lines operating" instead of 3-LSO. While some may not understand this terminology, it's a step in the right direction to serve our members to the best of our ability.

***We appreciate you!***

*Note: The LSO abbreviation was removed from the list in September 2018.*

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# SUPPORT ISSUES

When you have an issue that needs to be addressed, please contact Support. This way there is a permanent record that we can reference for reoccurring problems. Be sure to reply without changing the subject line so that a thread is created. Please use a separate email for each concern or request. We do not want part of the request to be overlooked. Copy and paste any questionable page so we can investigate.

All QA related emails from support should be acknowledged at your earliest convenience. Any dispatcher with multiple unresolved QA concerns may be temporarily locked out of the system until the Support Team is certain you understand the Guidelines or whatever issue was addressed.

**Quality is our #1 priority.**

Please do not contact the admin by phone, IPN Mail or Zello regarding support issues. Support is not handled via Facebook or any other social media platform. Please email [support@incidentpage.net](mailto:support@incidentpage.net) with your questions.



05-29-2019 @03:14 | Randallstown (Baltimore County)|  
2 Alarm Fire| Tac 2-2| 3421 Barry Paul Rd| BCoFD had  
heavy fire through roof 3-story garden apt bldg, fire k/d,  
rescues made| MAR137

Photos by Michael Schwartzberg / FirePix1075



06-29-2019 @16:45 | Springfield Township, PA  
(Montgomery County) | Traffic Advisory | PD &  
STA700 O/S Tree down on roadway and wires  
down, Peco Emergency Requested | PEN057

Photos by PEN057



## MONTHLY STATS

**Thank you to everyone who  
was active in May!**

Reminder—as mentioned in  
last month's newsletter; don't  
forget to send your incidents  
in July. For every chapter that  
moves up a spot on the chart,  
a T-shirt will be awarded to a  
dispatcher of that chapter.

Our amazing dispatch team  
transmitted 18,224 incidents  
in May. Although the top three  
chapters remain the same, PEN  
continues to be very aggressive  
with 1297 alerts for the month.  
This is awesome and we  
hope the pace is sustainable.  
They came in 324 calls shy of  
taking the bronze medal away  
from California. Ironically, we

January	February	March	April	May
Florida	Florida	Florida	Florida	Florida
New York	New York	New York	New York	New York
California	California	California	California	California
Pennsylvania	Pennsylvania	Pennsylvania	Pennsylvania	Pennsylvania
Massachusetts	Massachusetts	Massachusetts	Massachusetts	Massachusetts
Illinois	Illinois	Illinois	Illinois	Texas
Texas	Maryland	Texas	Texas	Illinois
Maryland	Texas	Maryland	Maryland	Maryland
Ohio	Ohio	Ohio	Ohio	Ohio
Wisconsin	Wisconsin	New Jersey	Wisconsin	New Jersey

noticed a flip in activity within  
the Golden State this month:  
for the first time ever, the CAL  
chapter was busier than LAX.  
*What's up with that, LA?*

The Texans also rallied in June  
matching Massachusetts with  
981 alerts. Excellent work by  
dispatchers in both states!  
591 of those Texas alerts were  
in the Dallas/Forth Worth  
chapter. Every Texas chapter  
transmitted over 100 alerts  
including TEX, which has been  
historically slow.

For the purposes of the next  
month's T-Shirt challenge we  
have placed Mass above Texas  
on the graph.

For the second time this year,  
we saw activity in every US  
state/chapter. This trend has  
extended to the UK where  
places like the Channel Islands  
and Isle of Man had activity.  
If Wales and Scotland had  
activity, we could claim victory  
there as well. Let's work on  
seeing that happen.



# WICKED GOOD FEEDS

While just about everyone is aware of Broadcastify, and similar sites that are pulling from their content, there are often other local options available. These sites offer alternatives and many times provide coverage where the big guys are lacking.



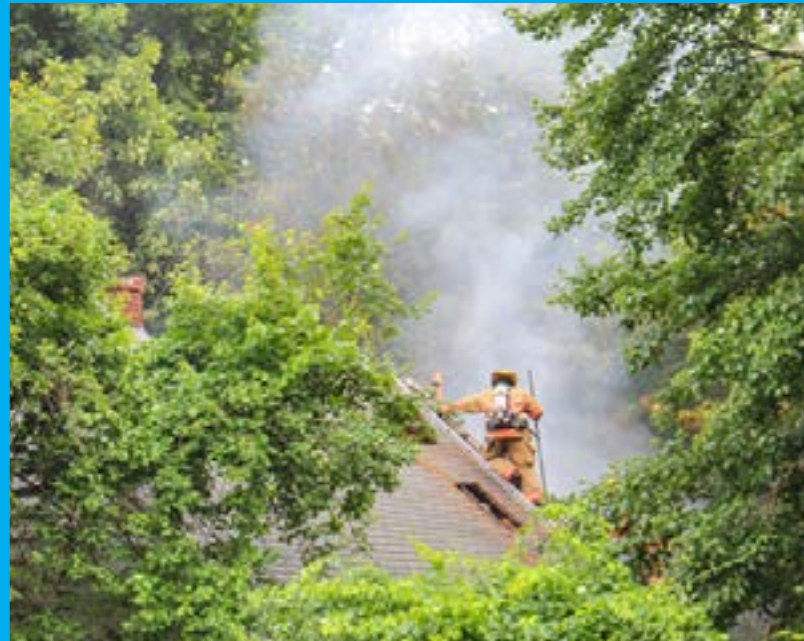
Dispatchers in Massachusetts, for example, can take advantage of the scanner feeds provided by the [www.Wickedlocal.com](http://www.Wickedlocal.com) — a division of Gatehouse Media. This news group streams dozens of police and fire agencies on a range cast player. Although the content seems to be slightly delayed, the player allows you to rewind, pause, replay and loop. If you miss an address of a call, simply click on the button to hear it again.

The players group towns near each other and allow the user to select or deselect the content you want to monitor. For example, if there is a big fire in Belmont, you can turn off everything but Belmont fire. If Woburn is running an active shooter drill you can disable the feed without turning off the other area agencies. It is very user friendly. All you do is click the link above then select your town. When the local news page comes up, click “scanner” on the control bar at the top of your browser to launch the feed.

In addition to the Massachusetts based site, Gatehouse Media operates in 615 markets in 39 states. We clicked on a couple of links but didn’t find additional scanner feeds. Since the website template is similar for most of their locations there is a real good possibility that other streaming content is being provided.

06-21-2019 @16:31 | CON | Wolcott, CT  
(New Haven County) | 1 Alarm Fire |  
453.5125 | 426 Wolcott Rd | FD o/s fire  
showing from a 1 story dwelling, all  
occupants out M/A from Cheshire | CON203

Photo by Rick Kulmann



Please let us know if you find something that the other members might be interested in. The portal to Gatehouse Media can be found at <http://www.gatehousemedia.com/our-markets/>



06-22-2019 @14:55  
 | Lawrence| 3  
 Alarm Fire| | 268  
 Lawrence St | I/C  
 Req 3rd Alm For A  
 Structure Fire 3 Sty  
 Wd Frame Heavy  
 Fire Defensive Ops.  
 Acw M/A:Andover  
 M/A:Lowell| MAS832

Photos by  
 Chuck Lowe







06-20-2019 @ 07:40  
| KTY | Erlanger, KY  
(Kenton County) | Major  
Accident | I75 Nb @ I275  
Eb | EFD C77 o/s Tractor  
Trailer On Its Side Driver  
Is Trapped Confirmed  
Entrapment E51 & M64  
Arriving |KTY017

Photos by Scott Poston



06-16-2019 @09:20 | CON | Fairfield, CT  
(Fairfield County) | MJRACC | I-95  
@ Exit 22 | Delayed, CSP trooper involved



in early morning MVA w/ entrapment -  
trooper w/ serious inj | CON048

Photos Courtesy of CT State Trooper

# BUSY NIGHT IN DALLAS, TX

Photos by DFW156



06-27-2019 @22:29 | DFW| Dallas, TX  
(Dallas County)| Shooting/Stabbing| DPD  
3| 3011 Park Row| PD O/S with a GSW  
victim down. Suspect fled in silver Nissan  
SUV| DFW156



06-27-2019 @22:46 | DFW| Dallas, TX  
(Dallas County)| Shooting/Stabbing| DPD  
5| 3443 Mahanna St| PD O/S with a GSW  
victim down. Search for BMA in red jeep|  
DFW156

06-27-2019 @04:27 | DFW|  
Richardson, TX (Dallas County)|  
Major Accident| TxDPS Tollway|  
Shiloh Rd & Bush Turnpike|  
Troopers O/S with a head-on crash.  
2 fatalities reported| DFW156







## WELCOME NEW DISPATCHERS!

IPN welcomes eleven new dispatchers to the team. We are pleased to have you on board. Take a moment to learn the guidelines and be active.

CAL003 Clayton	MAS096 Jeffrey	TEX020 Gregory
CON064 Nicholas	MAS295 James	ARI127 Lynn
CON127 Jon	NYK071 James	IND031 Randy
ILL041 Pablo	NYK073 Colton	
IND020 Dustin	PEN139 Kyle	



06-21-2019  
@09:33 | CON  
| Newtown,  
CT (Fairfield  
County) | Major  
Accident | 9  
Cherry St |  
NFD o/s car  
vs a house &  
entrapment,  
victim  
extricated,  
unknown  
structure  
damage |  
CON203

Photo courtesy  
of Jason Broad

**IPN**  
**INCIDENTPAGE.NET**  
Real News. Real Time.™

## HOTLINE INFO REMINDER

Provide all necessary information.  
Spell street names and towns.

Text: [hotline@incidentpage.net](mailto:hotline@incidentpage.net)  
Toll-free Phone: 1-888-339-8259

## CONTACT US

Please send us your article suggestions, incident photos, input, and feedback. We want to hear from you and share it with other dispatchers because this is YOUR newsletter!

### Newsletter Story and Photo Submission

[newsletter@incidentpage.net](mailto:newsletter@incidentpage.net)

### General Support

[support@incidentpage.net](mailto:support@incidentpage.net)

### Dispatcher Admin Office

911 iMedia.com, Inc.  
1900 Weld Blvd  
Suite 105  
El Cajon, CA 92020

## QUICK LINKS

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